

# General terms and conditions for pleasure boat travel on the Dalsland Canal

Valid as 1 of March 2024

## CANAL OPENING TIMES

The canal's opening times are divided into two seasons: pre- and late season and high season. During high season, the canal is open every day. During the pre- and late season, your passage must be pre-booked at least three working days prior to departure. For up-to-date opening hours and prices, please see [www.dalslandskanal.se](http://www.dalslandskanal.se).

## TICKET

Canal tickets are personal and valid for the customer/skipper and the named boat. The ticket must be used during the year stated. Return tickets cannot be refunded once the canal trip has begun. Single lock passage tickets are not refundable. Separate terms and conditions apply for boat hire operators.

### Ticket types

During high season, two types of lock passage tickets are available:

*Dalsland Canal return ticket* — valid for passage through all lock stations twice during a season. *Single ticket* issued for an individual lock station and checked by the lock keeper in connection with passage. The ticket price is based on the vessel type, the length of the boat or canoe, and the number of lock chambers in the station (1-4).

During the pre- and late season, lock passages can be booked at a cost in addition to the regular lock fee. Lock passages must be pre-booked at least three working days prior to departure by sending an e-mail to [info@dalslandskanal.se](mailto:info@dalslandskanal.se).

### Season tickets

Members of boat clubs based along the Dalsland Canal lake system can buy a season ticket that entitles them to discounted lock passage. Once a season ticket has been purchased, a sticker will be sent to the buyer by post which is to be affixed so that it is clearly visible on the boat. The lock keeper will check the sticker whenever a discounted ticket is displayed.

### Purchasing tickets

Tickets are sold online at [dalslandskanal.se](http://dalslandskanal.se). At each lock station, the ticket for that particular station can be paid with Visa card, Mastercard or Swish.

### Information required when purchasing/booking lock passage tickets

As the ticket is linked to a specific skipper and boat, personal details must be provided in connection with ticket purchases. By providing their details, the buyer agrees to Dalslands Kanal AB storing their details (you may request access to your personal data at any time) and sending them information. The following information must also be provided: the boat's name, length, bowsprit, etc., nationality, insurance company, and the number of passengers on board. Boat liability insurance is mandatory for all boats travelling on the canal, and the name of the insurer must be provided.

### Prices

The canal ticket price is based on vessel type (boat/canoe), vessel length, and the number of lock chambers. For up-to-date prices, please see [www.vastsverige.com/en/dalsland-canal/](http://www.vastsverige.com/en/dalsland-canal/)

### Checks

Dalslands Kanal AB has the right, through its representatives, to measure boats to make sure that the correct lock fee has been paid. Random checks will take place throughout the trip. If a discrepancy between the size of a boat and the ticket type purchased is discovered, the ticket will be forfeited and the customer will not be entitled to compensation.

### Ticket refunds

Tickets for individual lock stations are not refundable. Return tickets for the entire canal system are refundable provided that the trip has not yet started.

A fee of SEK 300 will be deducted from the amount refunded to cover administrative costs. Refunds cannot be issued if the trip has already started or if the canal has closed for the season.

## GUEST JETTIES AND MOORINGS

Dalsland Canal has its own guest jetty in Köpmannebro. All other guest jetties along the canal are operated by external parties. For more information, please see [vasvastsverige.com/en/dalsland-canal/](http://vasvastsverige.com/en/dalsland-canal/). Our waterways and lakes offer many natural harbours suitable for mooring. The Dalsland Nordmarken lake system features wild and beautiful areas where the non-profit association DANO has built some hundred campsites complete with fireplaces, windbreaks, and toilets. The nature conservation cards entitle you to stay at the campsite overnight.

## TRAFFIC REGULATIONS

The Swedish Maritime Administration's traffic regulations apply for travel on the Dalsland Canal. These stipulate the following, among other things:

- The maximum boat measurements permitted for travel through Köpmannebro canal station: length 32 m, width 7.0 m, depth 3.0 m. Through Upperud canal station and upwards through the canal system, the maximum measurements permitted are: length 22.75 m, width 4.05 m, depth 1.8 m. If necessitated by the water level, canal users are obligated to comply with instructions issued by the canal company.
- If required for safety or other reasons, the canal company has the right to open or close the canal without warning.
- The lock staff are entitled to two meal breaks per day, during which the lock station will be closed.
- Passenger traffic has priority over other boats, as does other commercial traffic.
- The canal official, usually the lock keeper, decides on the order and positioning of boats and canoes in connection with lock passages.
- When passing through a lock, the boat must be fastened at the bow and stern and maneuvered to ensure that it remains in the designated position. The propeller must be stopped.
- All vessels are to remain in position until the lock gates have opened fully.
- The lock keeper may halt passage through the lock for safety reasons, for example in connection with thunderstorms.
- It is forbidden to:
  - Fasten ropes or lines to lock gates, safety railings, crash barriers, bridges, jetties, or other structures.
  - Anchor or moor in dug or blasted canal sections.
  - Moor alongside another vessel.
  - Pole along the canal.
  - Swim at bridges or lock structures.
- Högsta tillåtna hastighet är:
  - 3 knots in the canal waterway's lock stations
  - 5 knots in certain blasted and dug sections, as signposted.
  - Elsewhere, the speed should be adjusted to avoid risk or damage. [www.dalslandskanal.se](http://www.dalslandskanal.se)

## WAITING TIMES

Compensation will not be paid for any waiting times experienced. Waiting times may, for example, be caused by:

- Yrkestrafik har företräde vid slussar och broar.
- Commercial traffic having priority at locks and bridges.
- Lock and bridge openings being delayed for safety reasons, e.g. in connection with thunderstorms.
- Bridge openings as per timetable.
- Train traffic having priority, meaning that you may have to wait at railway bridges that cross the canal.
- Strong winds that may cause leeway in connection with lock passages. In such situations, it is up to the boat owner.
- To decide whether or not they wish to proceed with the passage.
- Regulation of water levels and emptying and refilling of water in flights of locks.

## INSURANCE

All boats that travel on the Dalsland Canal must carry valid boat liability insurance. The skipper is responsible for ensuring that such insurance is carried, and the insurer's name must be provided in connection with ticket purchases.

## LIABILITY FOR DAMAGES

Travel on the Dalsland Canal takes place at the boat owner's own risk. Dalsland Kanal AB assumes responsibility for damages in cases where the company is deemed liable for damages. General tort law rules apply, meaning that the company is liable for damages in cases where it can be shown that it/its staff caused the damage through negligence. Indirect damages will not be compensated under any circumstances.

Damages caused to Dalslands Kanal AB's property through negligence shall be compensated by the skipper or through the boat's boat liability insurance.

Damages that occur as a result of collisions with other canal users are to be settled between the parties involved. Dalslands Kanal AB's staff will not determine who caused the damage. If it is unclear who caused the damage, those involved are advised to report the damage to their respective insurance companies. They will then settle the matter of causation.

Damages deemed to have been caused by negligence on the part of Dalslands Kanal AB, and that give rise to a compensation claim against Dalslands Kanal AB, must immediately be reported to Dalslands Kanal AB's staff on the scene. The nearest lock/bridge

keeper will ensure that a damage report is completed. The party that has suffered damage must remain on the scene and provide a written account of the incident. The damage report must be signed by both parties. Dalslands Kanal AB does not determine liability but passes the matter on to its insurance company.

Property insurance awards compensation regardless of cause and should be considered primary in relation to liability insurance. Boat damages should therefore always be reported to the company with which the damaged boat is insured and compensation sought from this company in the first instance. The insurance companies will then determine whether the final cost of the damage (including excess) should be borne by the boat's insurance or by any party liable for damages.

Canal users are obligated to comply with the rules that apply to traffic and lock passages, which include the following:

- Follow the lock keeper's instructions and pay close attention to what is happening during the lock passage. Lock passages are risky and involve flowing water and small distances between boats, meaning that damages can easily occur if you are not paying attention.
- Use fenders on both sides of the boat when in the lock chamber. Boat hooks must not be used to keep other vessels at a distance.
- The lock keeper will provide lines and it is the responsibility of the skipper to ensure that these are handled correctly during the lock passage.
- Fasten the boat in the position indicated by the lock keeper as soon as you enter the lock. Signal for attention immediately if you experience any problems.
- The engine must be switched off when passing through the lock.
- Open flames are prohibited in the lock chamber.
- The canal's depth varies in dug/blasted waterway sections. Some waterways are V-shaped, meaning that the depth stated indicates the depth in the middle of the waterway.

For further information, please see the Swedish Maritime Administration's regulations for the Dalsland Canal and [vasvastsverige.com/en/Dalsland-canal/](http://vasvastsverige.com/en/Dalsland-canal/)

## ORDER AND SAFETY

F To ensure the safety of all canal users, Dalslands Kanal AB reserves the right to refuse anyone who:

- Fails to exercise caution and follow the instructions issued by Dalslands Kanal AB's staff.
- Appears to be intoxicated or under the influence of drugs, or otherwise behaves in a threatening manner.

## COMPLAINTS

Any complaints or compensation claims must be reported to Dalslands Kanal AB, Nils Ericsons väg 1, Upperud, SE-646 72 Håverud, Sweden, without delay.